Office of Health Care Quality

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	DD0239	A. BUILDING: _____ B. WING _____	C 07/18/2014

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SECOND FAMILY, INC	337 BRIGHTSEAT ROAD SUITE 111 LANDOVER, MD 20785

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
L 000	Initial Comments On July 18, 2014, an investigation, MD 00085378, ASPEN EOOZ11, was initiated in response to an agency Incident Reporting Form indicating neglect. The Individual was at the residential site DL6734. Survey activities included the review of a digital video recording of the incident, program and medical records of Individual 8268, review of personnel files, as well as observation of the individual and interviews and observations of administrative and support staff. Based upon the investigation the report of neglect was substantiated. The licensee was not found to be in compliance with COMAR Title 10, Subtitle 22 Developmental Disabilities Regulation and COMAR 14.31.06 Residential Child Care Program Regulations. This investigation is specific to Site #|DL6734 Service|GH Individual#|8268	L 000		
L 375	10.22.02.10.A9 Pol & Proc-Dev P & P; Comply w 10.27.11 .10 Policies and Procedures. A. A licensee shall develop and adopt written policies and procedures for ensuring: (9) Compliance with COMAR 10.27.11 This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] A review of records revealed that the last 45 Day Nursing Assessment dated 7-17-2014 was completed by the LPN, no RN signuture was on the documentation.	L 375		

OHCQ
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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L 375	Continued From page 1 X-referenced with Tag N0250-10-27.11.04.C(5) Supervision. C. For the client whose health status meets the criteria as stated in Regulation .03F of this chapter the registered nurse managing the case shall make a supervisory visit to the client's residence at a minimum of every 45 days to: (5) Evaluate the environment in which the delegated task is performed.	L 375		
L1140	10.22.04.02.B3 Values-Values in IP;Ind rights;free of neglic .02 Values to be Considered in the Development of the IP. B. Individual rights, which include: (3) Being free from abuse, neglect, and mistreatment; This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] Investigation revealed that Individual 8268 was having am hygiene care given by Staff # 1. Staff #1 was alone at the bedside with the bed siderails down. Staff #1 walked away from the bedside several times with the side rails in the down position. Individual 8268 rolled out of the bed and onto the floor as Staff #1 was at the foot of the bed. Staff #1 attempted to catch Individual 8268 but was unsuccessful. Individual 8268 was noted to be bleeding from the mouth area and first aid was given by nursing staff. Individual 8268 was transferred to the hospital via ambulance. Individual 8268 was treated and diagnosed with a	L1140		

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L1140	Continued From page 2 A review of records revealed that Individual 8268 had a history of moving constantly while awake in bed. The Nursing Care Plan, which was dated 11-23-2011, states that staff will keep bed side rails up at all times when the individual is in bed; the bed rails should be up and locked in position with padding as needed to maintain safety in Individual 8268's environment at all times while in bed. The House Coordinator stated, during an interview on July18, 2014 at approximately 8:30am, that two staff are to be present during Individual 8268's hygiene care.	L1140		
Y2335	14.31.06.05F1 Personnel Admin: Trng: 40 Hrs Init n Annual .05 Personnel Administration. F. Training of Child Care Workers. (1) Each employee who provides direct care to children shall receive a minimum of 40 hours of initial and annual training. This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] Review of records and interview with the Director of Human Resources on July 18, 2014 at approximately 11:00am did not reveal evidence that Staff #2 completed the required DDA Training for children programs.	Y2335		

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Y2520	14.31.06.06B1a Emp Duties: Dir Care: Help Kids w/ Goals .06 Employee Duties and Qualifications. B. Direct Care Staff. (1) The licensee shall employ direct child care staff to: (a) Assist the children in meeting the goals and objectives of their individual service plans; This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] Staff #2 was interviewed during the site visit on 7-18-14 at approximately 7:15 am. Staff #2 responded no when asked if he had reviewed or was familiar with Individual 8268's Individual Plan. A review of records did not reveal evidence that Staff #2 had been trained in Individual 8268's Individual Plan.	Y2520		
Y2535	14.31.06.06B1d Emp Duties: Dir Care: Manage Kids Beh .06 Employee Duties and Qualifications. B. Direct Care Staff. (1) The licensee shall employ direct child care staff to: (d) Manage the children's behavior; and	Y2535		

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Y2535	Continued From page 4 This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] Staff #2 was interviewed during the site visit on 7-18-14 at approximately 7:15am. Staff #2 responded no when asked if he had reviewed or was familiar with Individual 8268's Behavioral Plan. A review of records did not reveal evidence that Staff #2 had been trained in Individual 8268's Behavioral Plan.	Y2535		
Y4180	14.31.06.13D5 Hlth Care: Med Care: Writ P n P 4 Prov .13 Health Care. D. Medical Care. The licensee shall: (5) Have and follow written policies and procedures for the provision of health care services. This Regulation is not met as evidenced by: [Site #|DL6734 Service|GH Individual #|8268] See Tag L0375	Y4180		